



Retiring PERFORM Time & Attendance 2.0:

Changes in Product Availability and Support

The PERFORM Time & Attendance 2.0 family of PERFORM Integrated Management System consisting of HR, Payroll and Time Management system began entering the marketplace in 1997. After 5 years on the market – and with the increasing adoption of its successor, the PERFORM family of time management system - Version 2 is being retired in phases.

This article is to describe the schedule for changes in product availability and support.

Changes in Product Availability

ITR had ceased the sales of PERFORM Time & Attendance 2.0 since July 2000. The changes in PERFORM Time & Attendance system availability are as indicated below.

July 2000	PERFORM Time & Attendance 2.0 is no longer available in the market.
Oct 2003	PERFORM Time & Attendance 3.0 is no longer available in the market.
Nov 2003	PERFORM Time & Attendance 4.0 launched. 20% discount promotion valid till 31st Jan 2004* on every new/version upgrade to 4.0. Then after, pricing will varies as according to version gap. *Date subjected to changes.

Changes in Product Support

Today, those running PERFORM Time & Management System 2.0 (Standalone, Network or Customized Edition) are subjected to the changes in the support services as indicated below.

- 50% increment in maintenance support fee.
- 50% increment in on-the-site support fee.

Changes in these services will take effect as indicated below.

31st March 2004	Beginning on this date, <ul style="list-style-type: none">▪ Maintenance support fee will be subjected to a 50% increment for customer with no maintenance contract▪ On-site support fee will be subjected to a 50% increment regardless of maintenance contract.
Expiry date of MC	Beginning on this date, <ul style="list-style-type: none">▪ Maintenance support fee will be subjected to a 50% increment for customers who have maintenance contract (MC) with ITR.
